

We need your help!

As the lockdown continues we need to know if everyone in our community is doing their bit and following the rules. Also, wherever there is confusion we will find some people exploiting the situation when they think nobody is watching and people are not on their guard e.g. fly tipping, burning waste, online sales of fake or unsuitable goods, fraud etc

We want you to look out for problems and report your concerns so the team can respond.

So how can you help?

Under the lockdown there are restrictions on us all, and we need to know where the rules are not being followed. Please read through the list below and if you spot something locally that is not right, let us know.

What to report?

- Any pub or restaurant still open and allowing customers inside other than to collect take-out orders
- Any pub advertising deliveries of alcoholic drinks
- Any business open to the public that is not managing social distancing of customers either inside or outside the shop
- Businesses trading from home such as nail bars, Tattooists and skin piercing, hair dressing etc
- Any gathering of more than 2 people (please use discretion here – we are interested of cases where it is clear that they are not all from the same family e.g. a large crowd of people having a BBQ or sunbathing in a park/beach)
- Take away home deliveries –If you have ordered a delivery did the person delivering the order stick to the Social Distancing rules and take sensible precautions?
- Other home deliveries - If you have ordered a delivery did the person delivering the order stick to the Social Distancing rules and take sensible precautions ?
- Suspicious looking vehicles carrying waste
- Suspicious looking vans/waggons parked up in rural laybys
- Smoke coming from commercial premises
- Large fly tips

- Suspicious online advertising for local supply of food or goods
- People living in places they shouldn't eg. food premises.
- Rough sleepers and/or people asking for money
- Fire risks associated with domestic premises, especially HMOs. E.g. fly tipping close to houses

You might come across businesses or individuals advertising through social media, and if it doesn't seem right, then please let us know.

We don't need much information and we do not want anyone to put themselves at risk by making special journeys to check on suspicious activity. All we need is basic information but a photo or video might also help in some circumstance.

You can report your concerns by e-mail to

environmentalhealth@lancaster.gov.uk

Please let us know:-

- A brief description of the problem you want to report
- A business address or location
- When did you see it?
- A photograph or short video if this will help e.g. photograph of dumped rubbish, screen shot of an advert, photo of people gathering outside a shop or on the street etc
- If you are reporting a suspicious vehicle, please provide a description and the registration number if you can
- Your name and a contact telephone number

Your help is greatly appreciated and will make a difference.

Kind regards,
Community Connector Team